

## West Roxbury to Needham Reliability Project

### Construction Update

### March 2020

Dear Neighbor,

The safety of our employees, our customers, and the public is our top priority during the ongoing coronavirus public health crisis. Our commitment to safety, first and always, is continuous.

At the same time, Eversource must fulfill its foundational mission to deliver safe, reliable services to our customers, in support of the economic health of New England and the basic needs of society.

This mission is more important than ever at this deeply unsettled time. We continue to call on our employees and contractors to perform essential work in the field that maintains and improves the reliability of our networks and serves customers' best interests, while also adapting our work practices to incorporate social distancing, heightened hygiene, and other best practices to protect their, and the public's, health and avoid the spread of coronavirus.

Essential work is activity that maintains or improves the condition of our system and supports our delivery of safe and reliable energy and other services, including the replacement or installation of electrical lines, structures/poles, and related equipment.

During this time, Eversource will follow social distancing and other health and safety guidelines in our community outreach efforts, including becoming more reliant on other forms of notifications, including letters, email and/or phone calls, instead of door hangers and in-person visits.

#### **We Are Always Working to Serve You Better**

Crews will be working to install a new underground transmission line that will connect Eversource's Baker Street Substation in Boston (West Roxbury) to the Needham Substation in Needham. The work is part of our everyday effort to deliver reliable energy to our customers and communities.

#### **What You Can Expect**

Beginning in April 2020, crews will be in your neighborhood to continue digging trenches for the West Roxbury to Needham Reliability Project. Since your property is near the project route, we wanted to keep you informed of construction activities as they take place in the area.

Hours of construction will typically be Monday through Friday 7 am to 5 pm. Once local schools are back on schedule and buses are active, detour hours will be Monday through Friday 9 am – 2 pm. Due to weather or other unexpected circumstances, the work hours may be extended or performed over a weekend. Construction on South Street and a portion of High Rock Street will require road closures

during construction hours, resulting in traffic detours. ***Please see attached detour map for more information on road closures and traffic detours.***

### **For More Information**

Keeping the lines of communication open is important to us. We will continue to provide regular project notifications via mailings, phone calls, email and project updates on Eversource.com. If you would like to discuss our work with us, please call 1-800-793-2202, or send an email to [ProjectInfo@eversource.com](mailto:ProjectInfo@eversource.com).

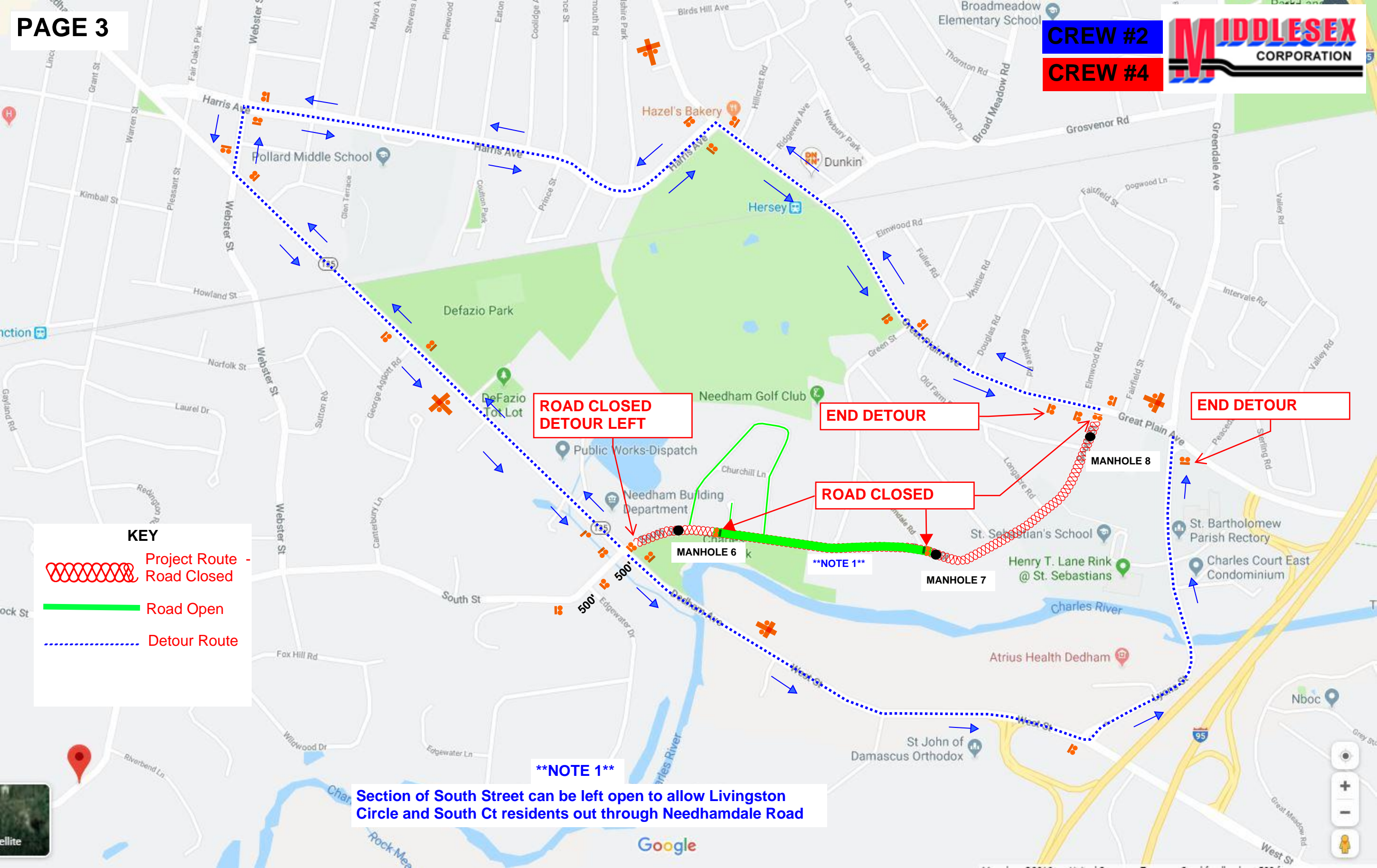
Eversource is committed to being a good neighbor, and doing our work with respect for you and your property. Thank you for your patience as this important transmission project moves forward.

Sincerely,

*Reece Golz*

Reece Golz  
Eversource Outreach Representative

**CREW #2**  
**CREW #4**



**KEY**

- Project Route - Road Closed
- Road Open
- Detour Route

**ROAD CLOSED  
DETOUR LEFT**

**END DETOUR**

**END DETOUR**

**ROAD CLOSED**

**MANHOLE 6**

**MANHOLE 7**

**MANHOLE 8**

**\*\*NOTE 1\*\***

**Section of South Street can be left open to allow Livingston Circle and South Ct residents out through Needhamdale Road**